



SPEE DEE DELIVERY'S ON-CALL SERVICE

Our On-Call Pick-Up Service is available for current shippers as well as customers *without* a daily Spee Dee pick-up account. Spee Dee's On-Call Service provides many shipping benefits for our customers. Multiple package shipments can take advantage of On-Call Shipment Weight pricing and avoid a \$4.00 per package pick-up tag charge. Our On-Call Service can also be used for drop shipments, which will save on shipping charges and cut one day in transit. It can also be used to correct shipping mistakes!

Those interested in utilizing this specialized service should call our St. Cloud, MN office at (800) 862-5578 and ask for the On-Call Dept. We currently offer next-day pick-up service throughout our entire service area - call today and we'll pick it up tomorrow. We also offer same-day pick-ups throughout our service area based upon availability. The packages follow our standard days in transit, with most deliveries being next-day or second-day. We currently do not offer guaranteed delivery times.

Customers who use our On-Call Service have several billing options. First, an existing Spee Dee account may be billed with authorization by the party paying the bill. The shipping charges may also be billed to a credit card. Or have our driver collect for the shipping charges at the point of pick-up. It's that easy!

The following rate structure applies to our On-Call Service: there is a flat \$10.00 On-Call Service Fee per shipment for next-day pick-ups (\$15.00 On-Call Service Fee for same-day pick-ups). In addition, individual packages are charged off a modified rate chart, which is approximately 10% higher than our standard rate chart. Qualifying multiple package shipments will benefit from our On-Call Shipment Weight rates, which are approximately 10% higher than our standard Shipment Weight rates. Oversize packages (measuring 130 to 170 inches, length and girth) weighing 101-150 lbs. will be charged the oversize rate plus the weight of the package. Our current fuel surcharge, as listed on our website, applies to all shipments.

Accessories for the On-Call Service are as such: qualifying packages will automatically be covered against loss or damage up to \$100.00; additional declared value is available on a limited basis. The pick-up of hazardous materials will be limited to daily account shippers. Customers without a daily pick-up will be allowed to ship hazardous materials upon our receipt of shipper proof of certification. Acknowledgment of Delivery (AOD) tags are offered to On-Call customers. COD service currently is *not* offered through the On-Call Service. All accessorial charges will be taken from our standard rate chart.

If you have any further questions about our On-Call Service, feel free to call us at (800) 862-5578. We hope you'll consider utilizing this service. A customer who only ships occasionally may find this service complimentary to their needs. We look forward to opportunities to expand and improve this service, with the addition of technological advances in the future!