

July 7<sup>th</sup>, 2014

Dear Valued Shipper,

Spee Dee Delivery faces continued challenges within specific 3-digit ZIP Code prefixes in central and western North Dakota. The feedback we've received from shippers and receivers alike indicates that the difficulties we face, prompted by the oil boom as well as the inability to properly staff our branches in that region, are not unique to Spee Dee Delivery. These challenges are indicative of the industry and region as a whole. ***As a result of these ongoing challenges, Spee Dee Delivery is suspending parcel service indefinitely throughout portions of central and western North Dakota.***

It is with regret that we are implementing this suspension, but we believe this is in the best interest of our customers and the long-term stability of Spee Dee Delivery. By focusing on key ZIP Codes and cities that comprise the larger populations in North Dakota, we feel confident that we'll be able to provide the level of service that our customers have become accustomed to over the past thirty-six years.

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**Effective August 1<sup>st</sup>, 2014 Spee Dee Delivery will continue to provide parcel service to the following cities and ZIP Codes in North Dakota:**

**ALL cities in 3-digit ZIP Code prefixes 580, 581 and 582**

**Bismarck**

**Devils Lake**

**Dickinson**

**Jamestown**

**Mandan**

**Minot**

**Rugby**

**Stanley**

**Steele**

**Tioga**

**Towner**

**Williston**

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**Please refer to the updated service area map on the reverse side of this sheet. Note that *days in transit* to North Dakota will remain unchanged for shipments from your specific shipping location. Please use this map as a reference, as we will not send out updated wall maps until later this year.**

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**The last day that Spee Dee Delivery will accept shipments into North Dakota cities and ZIP Codes NOT listed above is Thursday, July 31<sup>st</sup>, 2014. Shipments tendered to Spee Dee Delivery after this date will be returned to the shipper.**

Current North Dakota shippers and receivers that are not located in one of the ZIP Codes or cities listed above are encouraged to consider the possibility of using mutual drop points within an area that we will continue to service. A list of Spee Dee Delivery walk-in counter locations and public shipping locations is available at [www.speedeedelivery.com](http://www.speedeedelivery.com) (click on SERVICE AREAS).

Spee Dee Delivery will be providing a software update to all parcel shippers utilizing our SpeeDeeShip manifesting software. The update will modify the valid destination ZIP Codes to reflect the changes stated above and will arrive on or before July 28<sup>th</sup>, 2014. Shippers who have proprietary or third party manifest software should contact the support department for their shipping software to ensure they have received the modified coverage area ZIP Code list. A spreadsheet containing the complete list of ZIP Codes to be serviced by Spee Dee Delivery after July 31<sup>st</sup>, 2014 can be found at:

<http://www.speedeedelivery.com/files/ServiceAreaZipcodes.xlsx>

We apologize for any inconveniences caused by this suspension. Again, please be assured that we believe this move is in the best interest of our customers and Spee Dee Delivery. We will continue to provide updates as they become available.

Spee Dee Delivery Service, Inc.  
Management Team

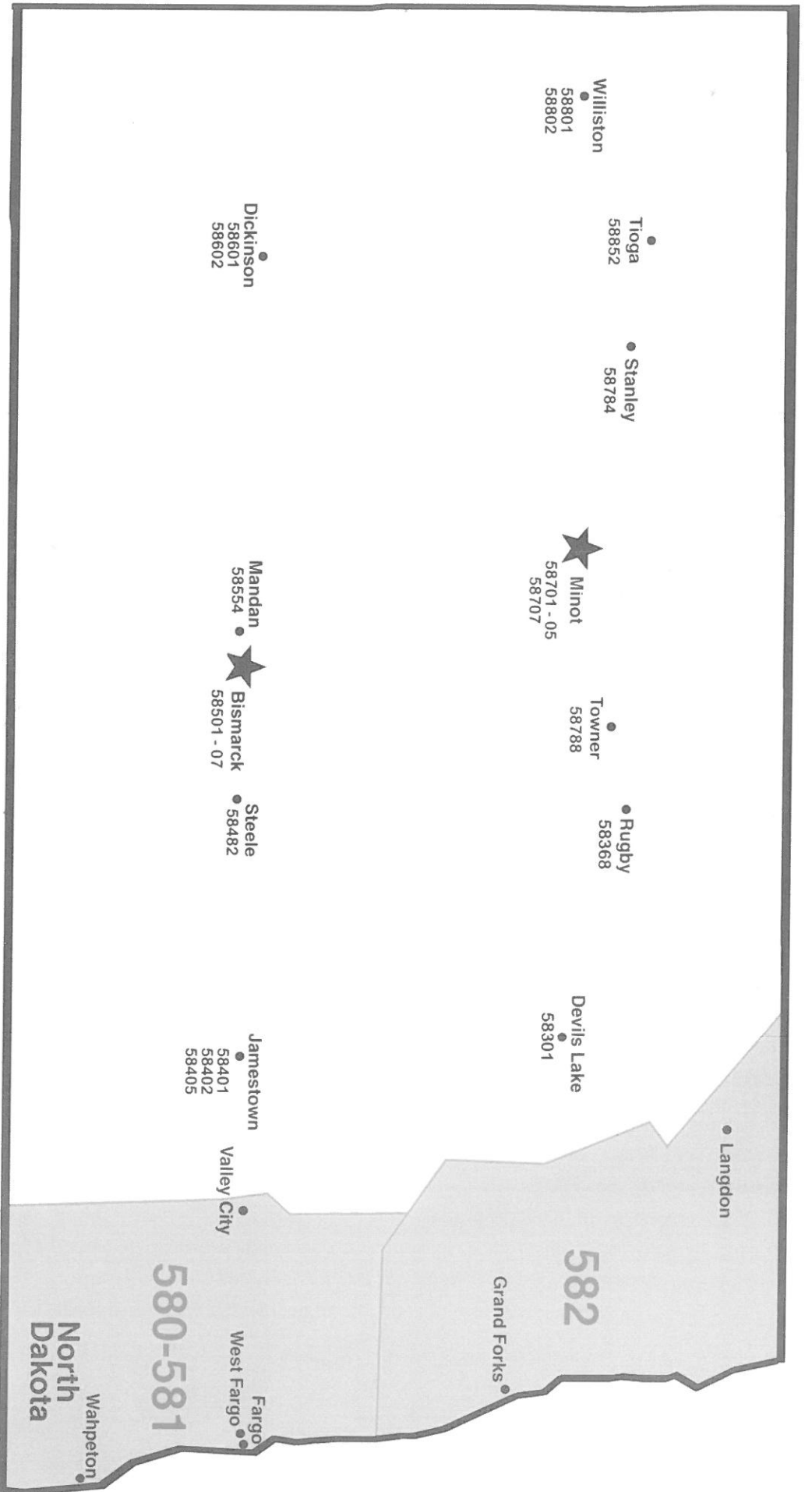


**CORPORATE OFFICE**  
4101 CLEARWATER ROAD  
P.O. BOX 1417  
ST. CLOUD, MN 56302-1417  
TELEPHONE 320-251-6897  
FAX 320-251-1846

3201 MECCA DRIVE  
PLOVER, WI 54467  
TELEPHONE 715-341-4960  
FAX 715-341-5833

1783 NE 61ST PLACE  
DES MOINES, IA 50313  
TELEPHONE 515-564-5667  
FAX 515-564-5672

2609 W. COLLEGE AVE., UNIT B  
NORMAL, IL 61761  
TELEPHONE 309-454-6000  
FAX 309-454-6044



**DAYS IN TRANSIT TO NORTH DAKOTA WILL REMAIN UNCHANGED FOR SHIPMENTS FROM YOUR SPECIFIC SHIPPING LOCATION.**

- SERVICE TO SELECT CITIES
- SERVICE TO ALL CITIES