

## **SPEE DEE DELIVERY - SERVICE UPDATES**

**JUNE 2018**



### **SERVICE ALERT**

Spee Dee Delivery values the relationships we have built with our customers. In order to provide transparency, we need to alert our customers that there are potential service delays within specific areas of the footprint we serve. This spring we experienced a higher than normal package volume *in addition to* ongoing staffing challenges. Businesses in general struggle to find qualified employees; Spee Dee Delivery (and the transportation industry as a whole) are not immune to these challenges. We continue to recruit quality employees throughout our service area. In an effort to maintain the service levels that our shippers are accustomed to, we have made a decision to temporarily curtail the onboarding of new customers. If you would like information regarding areas affected by this service alert, please contact our Sales Department at [sales@speeedelivery.com](mailto:sales@speeedelivery.com) or call us at (800) 862-5578.

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### **OVERSIZE PACKAGES**

In the 2018 Spee Dee Delivery rate announcement we had indicated the likelihood of lowering our oversize package dimensional threshold from 130" down to 120" (length + girth combined). While the national carriers continue to add new accessorial fees that have an adverse impact on shippers, Spee Dee Delivery has decided not to follow suit. After further discussion and feedback from our customers, we have decided not to implement this change in 2019 as proposed. Our oversize charges will continue to apply to packages measuring 130" to 170" (length + girth combined).

### **NEW WEBSITE**

Spee Dee Delivery is pleased to announce that we launched our new website earlier this month. Visit [speeedelivery.com](http://speeedelivery.com) to check out our new site. We are confident that you will find the new site to be more user friendly and easier to navigate. Our goal is to increasingly use the site as a tool to provide alerts and communicate important announcements.

### **THE GREAT SPEE DEE ROAD TRIP**

Spee Dee Delivery is proud to be celebrating 40 years of service in 2018! The theme we have chosen to commemorate our anniversary - The Great Spee Dee Road Trip – represents the journey we have taken to reach this milestone. There have been unexpected encounters and obstacles along the way; however, through the hard work of over 1,700 Spee Dee Delivery employees we continue to meet those challenges and persevere. We are also fortunate to have a loyal customer base throughout the upper Midwest - including several that have grown their businesses alongside ours since the inception of Spee Dee Delivery. Thank you to all of our employees and customers for helping us achieve 40 years. We look forward to what lies ahead on The Great Spee Dee Road Trip.

*The Management Team at Spee Dee Delivery*