

November 29, 2021



Dear Valued Spee Dee Delivery Customer,

The transportation industry, like so many others throughout our country, continues to navigate through operational challenges that we have never before encountered. A combination of supply chain issues and an employee shortage has greatly impacted delivery networks. Please be assured that we are taking all possible measures to minimize delays during the upcoming holiday season.

RATE ANNOUNCEMENT - Effective January 3, 2022:

Spee Dee Delivery will increase rates for both parcel and pallet shipments. In addition to adjustments to our base rates, an increase will be applied to select Additional Charges. These increases will affect shippers differently based upon their shipping characteristics. Taking into consideration the adjustments to our base rates and select Additional Charges, as well as the introduction of the new fees detailed below, we feel confident that our rates remain competitive in the industry. Please note that our most current Delivery Area Surcharge (DAS) ZIP Code list can always be viewed on our website at www.speedeedelivery.com/rates. An updated DAS list will take effect with the January 2022 rate adjustment.

NEW - Effective January 3, 2022:

- Due to ergonomic reasons Spee Dee Delivery will no longer accept shipments of tires that are strapped or otherwise bound together in any manner.
- Package Correction Fee (\$5.00). Fee will be applied to shipments that are inaccurately documented and corrected by Spee Dee Delivery (incorrect package weights, oversize package is not recorded as an oversize shipment, etc.). Fee will be in addition to the actual shipment charges.
- Pallet Correction Fee (\$10.00). Fee will be applied to pallet or LTL shipments inaccurately documented (incorrect dimensions, incorrect weights, etc.). Fee will be in addition to the actual shipment charges.

UNBOXED PARCEL FEE (new charge) - Effective April 4, 2022

Spee Dee Delivery historically has imposed very few accessorial charges. We also have accepted a variety of odd shaped and unboxed items without any of the additional fees typically charged by the national carriers. As our parcel volume has continued to grow, these types of parcels have increased as well. It has become evident that a charge is necessary in order for Spee Dee Delivery to continue handling these parcels. Effective April 4, 2022 we will begin charging a \$5.00 Unboxed Parcel Fee (in addition to the base rate of the package). The fee will apply to any parcel that is not fully encased in a shipping container made of corrugated cardboard. The following items will be exempt and will not be charged the Unboxed Parcel Fee:

- Packages weighing 1 to 5 lbs. (regardless of packaging)
- Stackable totes
- Coolers

We hope the advance notice will give shippers time to find alternative packaging. Our goal isn't to eliminate these shipments but make it more efficient for us to handle them. A reminder letter will be sent out to shippers in the first quarter of next year.

Attention SpeeDeeShip software users! The 2022 version of SpeeDeeShip (version 3.22.0) should be available to download at www.speedeedelivery.com/update the week of December 6, 2021. In the meantime, electronic copies of the updated parcel and pallet rate charts, as well as Additional Charges for services, are currently available to view or download

at www.speedeedelivery.com/rates. If you currently use SpeeDeeShip software, please update the software ASAP once it becomes available online. If you do not have internet connectivity, you may call our IT Department to request an installation CD to be sent to you once available: 800-862-5578 x500. It is very important that shippers install the new software immediately upon availability. The software will automatically change to the updated rates on January 3, 2022. Along with our updated rates, version 3.22.0 also contains several other important updates. Any questions related to SpeeDeeShip software can be emailed to sds@speedeedelivery.com or you can reach our IT Department at the number listed above.

Attention all manifesting software users! Spee Dee Delivery will charge On-Call base rates (currently 25% higher than our standard base rates) to standard account shippers that do not update their software to 2022 rates by February 7, 2022. If you are a standard account shipper please be sure to install updated software upon availability at your shipping location(s).

*Please note that shippers using a handwritten logbook are currently being charged On-Call base rates – contact our IT Department today if you'd like to convert to SpeeDeeShip software and pay our standard base rates.

In an effort to reduce waste, this is the only notice being sent to shippers regarding the January 2022 rate adjustment. Hard copies of rate charts will NOT be sent to shippers unless by customer request. Please visit www.speedeedelivery.com/rates to download the rate chart specific to your shipping account type. If you'd like a rate chart to be sent to you, please send a request to sales@speedeedelivery.com (be sure to include your company name, account number, and indicate whether you want to receive via email or if you prefer a hard copy).

As a courtesy reminder to our customers, please note that Spee Dee Delivery will be closed on Friday, December 24, 2021.

Thank you for entrusting your shipments with Spee Dee Delivery. Please be sure to visit www.speedeedelivery.com periodically for important postings such as service and rate updates.

Spee Dee Delivery Service, Inc.
Management Team